

AMERICAN RIVER COLLEGE

GRAEBEL BOOKS ON-CAMPUS LIBRARY MOVE

CASE STUDY

Located in Sacramento, California, American River College is one of the largest community colleges in the state. More than 38,000 students are enrolled. To provide a better research and study environment, the library was extensively renovated and expanded. Prior to construction, Graebel moved library assets to other on campus locations. When the new facility was ready to reopen, Graebel transferred the collection to its permanent home.



THE CHALLENGE

While construction was underway, students could access high-demand books and materials at the temporary library quarters in portable buildings, two portable facilities for public use, and one for reference and circulating materials. In addition, less-requested items were stored in a large warehouse on campus and retrieved by student assistants (or 'runners') throughout the day. Because the library planning team clearly identified how to best organize materials prior to the first move to temporary facilities, runners experienced little to no difficulty locating and returning items for student use.

THE SOLUTION

Due to imperfect conditions, books and materials stored in the college warehouse collected dust and dirt. ARC's library staff asked Graebel for a solution to clean these materials, which included fragile archives. Graebel's recommendation included a deployment of special cleaning stations where crew members would vacuum and clean each item at the campus warehouse before loading for transfer. Larger machine carts were also utilized for oversized archives to allow them to lay flat. Library representatives were appreciative of the suggestions and satisfied with the results.



(The Solution and Results continued on reverse)

THE CUSTOMER

American River College (ARC)
Boettcher Library
www.arc.losrios.edu/arclibrary.htm

PROJECT SCOPE

Transfer nearly 62,000 volumes of books, periodicals, tapes, and CDs from four temporary campus sites to the newly expanded three-story library.

PROJECT GOALS

Complete the project in three days, maintain proper classification order, and avoid disruption of graduation activity on day one of the move.

PROACTIVE SOLUTION

Graebel set up multiple cleaning stations to remove dust and dirt from library materials stored for 16 months on campus.



Graebel's exclusive national certification from the International Office Moving Institute ensures high-quality, uniform commercial services from coast-to-coast.

“ We thank the entire Graebel team for getting our books in place. This move required a lot of attention to keep everything in order, and project conditions were not ideal. Narrow entries and aisles, as well as rainy weather, were obstacles. Thank you for pulling through for us. We enjoyed working with your noble crew, and our students can now easily find the resources they need.”

- Connie Ferrara, Public Services Librarian, American River College

American River College—Boettcher Library



THE SOLUTION (CONTINUED)

Graebel's team was also flexible with the project schedule. As Rob Turnage, Graebel commercial account manager explained, "Move dates changed two times, and the ultimate dates selected coincided with graduation day. We assured the ARC staff this would not cause a problem. We arranged our plan so crews could continue working inside, but not be visible to

the public during graduation. No noise was associated with our activity, including truck transport, during their commencement ceremony."

THE RESULTS

In three days, twelve crew members moved 61,922 volumes (or 5,567 linear feet) to the new Boettcher library. Known for its timely and accurate handling of goods, Graebel

delivered materials to their assigned location using precise call tag data. Subtle changes to organizational flow and shelving position were also accommodated on-site. These changes, and the ability to start the project concurrent to graduation, showcase Graebel's expert planning and flexibility to meet client needs.