

Preparing our talent to serve yours



Leading corporations around the world count on Graebel because their people count on them. We take a people-first approach to Mobility and we dig deep to clearly understand your company as well as your employees' unique needs. Then we align programs, policies and our people to help you meet them. That's the Graebel Certified-Fit program philosophy.

With your input, we'll develop an online training course about the things that make your company and your people special. Our team members and primary supplier partners will be authorized to support your assignees only after they can demonstrate they truly understand these enhancements and your standards. They'll be ready to interact with your assignees in a way that's familiar and comfortable to your team.

Certified-Fit offers high-quality, personalized service, including these features:

- **Tailor-made curriculum.** We work with you to develop a detailed curriculum covering the most important elements of your company's brand and culture. We can also create an additional custom version for your internal use.
- **People-first experience.** Your assignees will have more transparent and positive relocation experiences when our team members clearly understand your assignees' professional environments.
- **Tech-supported engagement.** The learning management software allows us to customize the curriculum to include videos, other media and an employee knowledge testing application.
- **Continual learning opportunity.** We update each client's curriculum annually, and our employees who serve your team must re-certify each year.

Certifying the Perfect Fit

Graebel employees who support your team study this customized curriculum and then must pass a knowledge evaluation exercise before they're certified-fit to partner with your mobile talent.



Here are the key areas we focus on to bring the program to life.



Company Overview

This high-level material ensures that our team members understand the most important elements of your brand and industry.



Key Data

Public information about your sales, leadership team, staffing and similar data gives our team important context about the size and scope of your company.



Geographic Footprint

Information about your global markets and your corporate locations prepares us to provide exceptional service in those regions.



Market Segments

The more our teams know about your working world, the better they can relate to your people in a spirit of camaraderie that can elevate individual relocation experiences.



“The Top Three Things”

This deep dive into the most important things you want us to know about your company provides us a framework around which to serve your assignees.



Culture and Values

When we understand your culture and your employees' experience within your company, we're able to match those attributes as an outside partner.



Expectations about the Relationship

We want our team members to hear directly from you about the service levels you expect. They'll be prepared to manage your Mobility activities in a way that sets the bar so we can raise it based on your standards.

Ready to get going?

We're already supporting major companies around the globe with this premium level of customized support. Contact us if you'd like to create this kind of strategic alignment between Graebel and your Mobility program.