

WorldWatch®

In every scenario, we act as your single point of care and help your employees navigate the entire assignment lifecycle.

This includes after-hours support through WorldWatch.

Supporting Clients and their Mobile Employees Around the World

Leading corporations around the world count on Graebel—because their people count on them. Here's how we extend support to your employees around the clock no matter where they are.

Our hours of operation are 8:00 a.m. to 6:00 p.m. local time for each of our offices in the Americas, EMEA and APAC. These offices ensure local time zone support for your relocating employees. However, your employees will always have 24/7 access to their relocation consultant and our technology experience platform, Graebel globalCONNECT®.

We also support your employees after hours through the WorldWatch toll-free customer service line. WorldWatch is an after-hours hotline staffed by Graebel employees offering support that is accessible from 165 countries to ensure 24/7 support in all time zones. A "Help Now" button is also available in globalCONNECT that immediately notifies the consultant that your employee needs assistance.